



# GOODWOOD

## The Role

The **Food Runner** will be part of the Farmer, Butcher, Chef team and will report to the Restaurant Manager.

## About us

At Goodwood, we celebrate our 300 year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 12,000 acres of West Sussex countryside and our story both play significant roles in Goodwood's success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

## Passionate People

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood. We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the “**world's leading luxury experience.**”

## Our Values

### The Real Thing

We employ meticulous attention to detail to create experiences, as they should be. We are honest and open.

### Daring Do

We don't mind breaking the rules to create the best possible experiences. We will take tough decisions

### Obsession for Perfection

It's a team thing – everybody mucks in to make things happen. We're madly passionate about what we do

### Sheer Love of Life

We want to make everyone feel special by loving what we do.

## Purpose of the role

To be the vital connection between the kitchen and the restaurant. The food Runner ensures a smooth service. This is an exceptionally busy role and involves carrying heavy trays of food to our guests.

## Key responsibilities

- To set tables and ensuring stations are replenished
- To 'run' food from the pass to tables and serving in the correct manor
- To have complete knowledge of the menu and wine list
- To have an understanding of the flow of service in order to anticipate the Restaurant Manager's instructions whilst working alongside the Chef's for effective management of the pass
- To ensure that all tables are cleaned and relayed
- To take responsibility for your own personal development of skills and knowledge
- To work from time to time in other areas of the restaurant, carrying out any other reasonable duties as required;

### Qualities you will possess

- Passion for what you do
- Positive and friendly with a “can do attitude”
- Attention to detail
- Ability to prioritise and organise
- Proactive
- Take responsibility for yourself
- Confident to make decisions and to stand by them
- Good negotiation and influencing skills
- Excellent communicator
- A sense of fun!

### What do you need to be successful?

- Ideally have previous experience in a similar role in service driven restaurant environment.
- Passion for inspiring and creating amazing customer experiences
- Thrive on a challenge and be keen to make a real difference
- Be a team player and be prepared to get stuck in as required

Each role is assigned a level against our expected behaviour. Your role levels are set out below.

<b>BEHAVIOUR</b>	<b>LEVEL</b>
Think Customer	1
Communication & Trust	1
Taking Personal Responsibility	1
Encouraging Excellence & Commercial Success	1
Working Together	1